



HEALTH, SAFETY, ENVIRONMENTAL (HSE)

ISO-CERTIFICATION

Together with other companies in Suriname N.V. Grassalco was included in the certification process, which was initiated by the Ministry of Trade and Industry through the National Certification Program (NCP). The aim of this process was to lift companies to a higher performance level and to guarantee quality to their customers. A satisfied customer is central.

N.V. Grassalco strives to bring sustainable and high-quality services and products on the national and international markets. In order to comply with the slogan “We still bring prosperity to the surface”, we need further development of the organization in terms of technology, human capital, product technology and on organizational level. Because of this management decided to have the organization certified in accordance with the ISO 9001-2015, 14001-2015 and ISO 45001-2018 standards.

These standards are internationally accepted.

What does this mean:

1. **ISO 9001-2015 – Quality (Q-uality)** = meeting quality criteria in business. Minimize or eliminate errors/risks to/ from the product, process or service.
2. **14001-2015 – Environment (E-nvironment)** = meeting the requirements that is set for the environment and dealing with it in an environmentally responsible manner. Minimize or remove environmental risks in business operations. Comply with applicable laws and regulations.
3. **45001-2018 – Working Conditions and Safety (H-ealth & S-afety)** = meeting requirements set for the safety, health and well-being of people in the organization. Minimize or eliminate safety and health risks. Comply with applicable laws and regulations.

This certification process has the following benefits to our organization:

1. N.V. Grassalco’s will be able to work in a customer-oriented way, resulting in satisfied customers. The focus is also on satisfying internal customers, by making good mutual agreements through procedures, work instructions and other documentation, above all, by complying with these. Satisfied external customers mainly concern the delivery of the service or product as agreed.
2. Minimize or eliminate possible errors in daily work. This may prevent dissatisfied internal and external customers
3. Transparent business operations.

4. High Environmental quality is guaranteed.
5. The positive impact on communities and the positive legacy we leave behind will be tangible and lasting.
6. The quality is guaranteed when implementing a safe workplace.

14001-2015 – Environment (E-nvironment)

N.V. Grassalco is engaged in the following Environmental activities.

- Water quality monitoring, water samples are taken and sent to the laboratory for further analysis. The results are checked if they are within the acceptable range.
- Waste management. N.V. Grassalco promotes recycling and waste separation within the company. Waste is periodically delivered separately to a waste processing company.
- The employees are also educated about environmental matters so they understand the importance of environmental responsible business practices. Regular inspections also contribute to identify environmental impacts, so they can be mitigated / eliminated.

45001-2018 – Working Conditions and Safety (H-ealth & S-afety)

Health & Safety training is provided to employees, but regular inspections are also carried out to identify unsafe behavior which can be mitigated / eliminated. Providing training is also part of raising the employees’ awareness. The aim is to ensure that employees are in a safe and healthy working environment at all times.

The organization is looking forward to the upcoming external ISO audit. The following slogan has been formulated to motivate the employees during this process: “Do what you say, say what you do and prove it”!!!